

# Certified Workers Compensation Counselor Program (CWCC)

## FREQUENTLY ASKED QUESTIONS

### **What is the purpose and objective of the CWCC Program?**

The purpose of obtaining a Certified Workers Compensation Counselor designation is to help workers compensation stakeholders make sense of the controversial and widely misunderstood world of workers compensation. It is this misunderstanding that often results in the mismanaging of workers compensation and drives up costs. The course provides professionals with an understanding of the issues surrounding workers compensation that will better equip them to manage workers compensation outcomes.

CWCC is a comprehensive study that organizes the knowledge and skills a professional should possess to be effective in all areas of workers compensation.

### **How much experience do I need to take the class?**

Whether you have been working to improve workers compensation claim outcomes for many years or just started, this class will increase your knowledge and provide practical applications to use right away. There are no prerequisites for this course, nor any advance preparation.

### **Who should attend this program?**

Business owners, human resource managers, insurance customer service representatives, insurance coordinators for employers, risk managers, nurse case managers, loss control consultants, insurance company underwriters, insurance buyers, CPAs, and others have benefited from the program. Note: This class is open to AssuredPartners partners (e.g., carriers, vendors, etc.) employees, clients, and prospects. IT IS NOT OPEN TO COMPETING AGENCY PERSONNEL.

### **Who are the instructors?**

The class is taught by workers compensation experts including:  
Maureen Gallagher CIC CWCC CWCA CWCP CRM CILMA PRIS RPLU LIA LIC  
Mark Bizer CIC CWCC CXMA PRIS aka The Mod Doctor  
Tara Crisp CRM CWCC CEAS OSHA Expert and Loss Control and Safety Specialist

### **Contributors**

Sue Separa, Angel Luis Berrocal and Andrea Emmett, Senior WC Claims Consultants.

### **Can I use the Insurance Partners Academy logo and place CWCC after my name?**

Yes, this program was designed to give recognition to a serious study and showcase the time and effort you have committed to becoming a workers compensation expert.



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### **Is there an exam?**

Final passing of the course requires full attendance, and participation in the course activities. The course instructor will distribute the case study electronically after the course is complete. Successful completion of a case study within six weeks of completing the course is required to gain your designation. The case study is reviewed in detail by the course instructor. You will receive your certificate after submission of the case study. Any case studies received past the due date provided will not be accepted.

### **What is required to maintain my certification?**

There is no recertification required at this time, however, several courses and studies will be strongly recommended to deepen your knowledge and skill level in the real estate space.

### **Can I just do the case study without attending class?**

No. The interaction and discussion with colleagues are an important part to understanding the whole picture. Any case studies received past the due date provided will not be accepted.

### **Can I purchase the course material without taking the class?**

No. The materials are designed to use in the class. They do not have the same value as a stand-alone product.

### **Can I just come for part of the program?**

The course is designed to be taken in order. The various components are interactive, dynamic and reciprocal. Understanding one aspect has impact on the others making the learning experience more valuable.

### **Is this a “national course”?**

Yes, certain general principles apply universally; however, we address many state specific issues. We will emphasize the issues relative to the states represented in the class.

### **National Registry Statement**

Partners Publications, LLC is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State Boards of Accountancy have the final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: [www.nasbaregistry.org](http://www.nasbaregistry.org).



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### Is the course filed for Continuing Education credits?

Yes, See Below. All credits should be approved by the time the class starts.

### Insurance Licensing

Arizona - 15	Indiana - 15	New Jersey - 15	Utah - 15
Alabama - 15	Iowa - 15	New York - 15	Virginia - 15
California - 15	Kansas - 15	North Carolina - 15	Washington - 15
Colorado - 15	Kentucky - 20	Ohio - 15	West Virginia - 15
Connecticut - 15	Maryland - 15	Oregon - 15	Wisconsin - 15
Florida - 23	Michigan - 15	Pennsylvania - 15	Wyoming - 15
Georgia - 15	Mississippi - 15	South Carolina - 15	
Idaho - 15	Missouri - 15	Tennessee - 15	
Illinois - 15	Nevada - 15	Texas - 15	

We will consider filing in other states if we have enough participants in that state and adequate time to complete the filings. Please feel free to request credits for your state.

### National Association of State Boards of Accountancy (NASBA)

We are approved with the NASBA under the Management Advisory Services – Specialized Knowledge field of study for 15 credits for Group Internet Based Learning.

### Human Resource Certification Institute (HRCI)

We are approved with the HRCI for recertification credit hours toward PHR, SPHR, and GPHR for 15 hours for online learning.

Qualifies for 1.5 points



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### What else should I know about the program?

The class will be held via live webinars. Links for the class will be distributed once registration is completed.

### What if something comes up and I am unable to attend; will I receive my money back?

- 31 days or more prior to seminar: full refund
- Less than 30 days: \$200 cancellation fee
- Failure to attend without canceling: no refund
- A registration may be transferred to another individual or a participant may attend a future class in lieu of cancellation

### What if the class does not meet minimum enrollment?

Insurance Partners Academy will issue a full refund for the registration fee if we have to cancel the class due to not meeting the minimum enrollment.

### Cancellation Notice

Insurance Partners Academy reserves the right to cancel programs when minimum enrollment is not met for conditions beyond its control.

### Complaint Policy

For all complaints/concerns please contact Rob Fuller at (248) 663-3304 or [rob.fuller@assuredpartners.com](mailto:rob.fuller@assuredpartners.com).

## 202 Specific Details:

### Dates/Times:

- |                        |                     |
|------------------------|---------------------|
| • Wednesday, 2/18/2026 | 10:00am – 7:00pm ET |
| • Thursday, 2/19/2026  | 10:00am – 7:00pm ET |
| • Friday, 2/20/2026    | 10:00am – 3:30pm ET |

### Location: Virtual

- Registration Cost: \$595
- Registration Link: [Shop – Insurance Partners Academy](#)

### Class Material:

The class material will be distributed electronically before the course begins.

