

Certified Experience Modification Advisor Program (CXMA)

FREQUENTLY ASKED QUESTIONS

What is the purpose and objective of the CXMA Program?

The Certified Experience Modification Advisor (CXMA) certification program developed by Insurance Partners Academy allows agents, brokers, underwriters, risk managers and insurance buyers to gain specialized knowledge in understanding, managing, and providing in depth analysis of the experience modification. The designation was designed to increase the credibility, expertise and competence of individuals who sell, underwrite or purchase workers compensation insurance.

CXMA is a comprehensive study that organizes the knowledge and skills a professional should possess to be effective in all areas of the experience modification.

How much experience do I need to take the class?

Whether you have been working with workers compensation for many years or just started, this class will increase your knowledge and provide practical applications to use right away. There are no prerequisites for this course, nor any advance preparation.

Who should attend this program?

Business owners, producers, insurance customer service representatives, insurance coordinators for employers, risk managers, insurance company underwriters, insurance buyers, CPAs, and others have benefited from the program.

Can I use the Insurance Partners Academy logo and place CXMA after my name?

Yes, this program was designed to give recognition to a serious study and showcase the time and effort you have committed to becoming a workers compensation experience modification expert.

Is there an exam?

Final passing of the course requires full attendance in the first two days. The course instructor will distribute the exam electronically after the course is complete. Successful completion of an exam within six weeks of completing the course is required to gain your designation. You will receive your certificate after submission of the exam. Any exam received past the due date provided will not be accepted. You do not have to take the exam to receive your CE credits. You do have to take the exam to receive your CXMA designation.

What is required to maintain my certification?

There is no recertification required at this time.

Can I just do the case study without attending class?

No. The interaction and discussion with colleagues are important parts to understanding the entire picture. Any exams received past the due date provided will not be accepted.



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Can I purchase the course material without taking the class?

No. The materials are designed to be used in the class. They do not have the same value as a stand-alone product.

Can I just come for part of the program?

The first two days are mandatory to receive CE credits and your CXMA. The final day – “Taking it to the Streets” is optional. There are no CE credits associated with the final day.

National Registry Statement

Partners Publications, LLC is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State Boards of Accountancy have the final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.nasbaregistry.org.

Is the course filed for Continuing Education credits?

Yes, See Below. All credits should be approved by the time the class starts.

Insurance Licensing

California - 10	South Carolina - 10		
Connecticut - 10	Virginia - 10		
Florida - 10			
Illinois - 10			
Kentucky - 10			
Michigan - 10			
Missouri - 10			
Ohio - 10			
Pennsylvania - 10			

We will consider filing in other states if we have enough participants in that state and adequate time to complete the filings. Please feel free to request credits for your state.



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National Association of State Boards of Accountancy (NASBA)

We are approved with the NASBA under the Management Advisory Services – Specialized Knowledge field of study for 10 credits for Group Internet Based Learning.

Human Resource Certification Institute (HRCI)

We are approved with the HRCI for recertification credit hours toward PHR, SPHR, and GPHR. We are approved for 10 hours for online learning.

What else should I know about the program?

The class will be held via live webinars. Links for the class will be distributed once registration is completed.

What if something comes up and I am unable to attend; will I receive my money back?

- 31 days or more prior to seminar: full refund
- Less than 30 days: \$200 cancellation fee
- Failure to attend without canceling: no refund
- A registration may be transferred to another individual or a participant may attend a future class in lieu of cancellation

What if the class does not meet minimum enrollment?

Insurance Partners Academy will issue a full refund for the registration fee if we have to cancel the class due to not meeting the minimum enrollment.

Cancellation Notice

Insurance Partners Academy reserves the right to cancel programs when minimum enrollment is not met for conditions beyond its control.

Complaint Policy

For all complaints/concerns please contact Rob Fuller at (248) 663-3304 or rob.fuller@assuredpartners.com.



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202 Specific Details:

Dates/Times:

- Monday, 3/9/2026 10:00am – 7:00pm ET
- Tuesday, 3/10/2026 10:00am – 7:00pm ET
- Wednesday, 3/11/2026 10:00am – 3:30pm ET

Location: Virtual

- Registration Cost: \$595
- Registration Link: [Shop – Insurance Partners Academy](#)

Class Material:

The class material will be distributed electronically before the course begins.

